

DISCIPLINARY COMPLAINT

SAN FRANCISCO ASSOCIATION OF REALTORS®

For Association Use Only
Case No. _____
Complaint Received: _____, 20__.

1. I (we), the undersigned complainant(s), hereby allege that the following persons have engaged in conduct subject to disciplinary action by the Association:

RESPONDENT(S):

(1) _____
Name (Type or Print)

Firm _____

Street Address _____

City, State, Zip _____

(2) _____
Name (Type or Print)

Firm _____

Street Address _____

City, State, Zip _____

RESPONDENT(S):

(3) _____
Name of Manager (Type or Print)

Firm _____

Street Address _____

City, State, Zip _____

(4) _____
Name (Type or Print)

Firm _____

Street Address _____

City, State, Zip _____

2. The above named respondents have violated the following:

Code of Ethics violations:

- Article 1: REALTORS® owe a fiduciary duty to their clients.
- Article 2: REALTORS® must avoid concealment of pertinent facts.
- Article 3: REALTORS® must cooperate with other brokers.
- Article 4: REALTORS® must disclose any interest they have in property they are buying or selling.
- Article 5: REALTORS® must disclose any contemplated interest they have in property for which they are providing professional services.
- Article 6: REALTORS® cannot accept profit on expenditures made for their client or recommendations to their client without disclosure.
- Article 7: REALTORS® must disclose and obtain consent to accept compensation from more than one party.
- Article 8: REALTORS® must keep a trust account for clients' funds.
- Article 9: REALTORS® must insure that all agreements are in writing and clear.

- Article 10: REALTORS® must not discriminate in their business on the basis of race, color, religion, sex, handicap, familial status or native origin.
 - Article 11: REALTORS® must provide competent service.
 - Article 12: REALTORS® must be honest in their real estate communication and present a true picture in advertising.
 - Article 13: REALTORS® must not engage in the unauthorized practice of law.
 - Article 14: REALTORS® must cooperate in professional standards proceedings.
 - Article 15: REALTORS® must not knowingly lie about competitors.
 - Article 16: REALTORS® must not interfere with the exclusive representation agreements of other REALTORS®.
 - Article 17: REALTORS® must arbitrate contractual disputes and certain non-contractual disputes arising out of the real estate business.
- Section(s) _____ of the MLS Rules and Regulations.
- Other membership duty as set forth in the bylaws of the Association (specify):
3. The facts and circumstances supporting the above allegation(s) are detailed in the attached statement marked "Exhibit 1," which is hereby incorporated by reference and made part of this complaint.
 4. I am informed that the named respondents are current REALTOR® members of the Association and/or participants/subscribers in the MLS or that the property at issue is located within the jurisdiction of this Association.
 5. Date of knowledge of alleged misconduct is _____. This complaint must be filed within 180 calendar days after the facts constituting alleged misconduct could have been known in the exercise of reasonable diligence.
 6. Are the circumstances giving rise to this complaint, or the respondents in this case, involved in a civil or criminal proceeding or in any proceeding before a governmental agency?
YES _____ NO _____ If you answered yes, please attach a written statement of explanation.
 7. Have you filed, or do you plan to file a similar or related complaint with another Association of REALTORS®?
YES _____ NO _____ If you answered yes, please attach a written statement of explanation.
 8. I understand that this complaint may not result in a hearing. It may result in a fine being imposed on the respondent(s), the respondent(s) may attend an ethics class in lieu of a fine, respondent(s) may have a circuit court hearing where they may argue for a reduction in fine or the matter may go to a full disciplinary hearing. I also acknowledge that these proceedings are confidential and that I have an obligation to maintain and protect the confidentiality of these proceedings and resulting decision. I hereby agree to do unless authorized by the Association's rules and procedures or required by law to do otherwise.
 9. I understand there will be a tape recording of any full disciplinary hearing. I understand that the tape recording is subject to the rules of confidentiality and is made solely for the purpose of a Review by the Association Board of Directors, if one is requested.

10. I agree to abide by the rules and procedures used by this Association to conduct disciplinary hearings.

Under the penalties of perjury, I declare that to the best of my knowledge and belief that my allegations in this complaint are true and correct.

Dated: _____ at _____, California

COMPLAINANT(S):

COMPLAINANT(S):

(1) _____
Signature

(3) _____
Signature

Name (Type or Print)

Name (Type or Print)

Firm _____

Firm

Street Address

Street Address

City, State, Zip

City, State, Zip

Phone

Phone

(2) _____
Signature

(4) _____
Signature

Name (Type or Print)

Name (Type or Print)

Firm

Firm

Street Address

Street Address

City, State, Zip

City, State, Zip

Phone

Phone